

GoMo Health Concierge Care[®]: In Home, In Hospital, In Community

Improve Patient Acquisition,
Retention, and Outcomes

GoMo Health Concierge Care[®] is comprised of a suite of mobile outpatient, inpatient and community education solutions designed to support the continuum of care.



In Home
GoMo Health
Concierge Care[®]



In Hospital
GoMo Health
Inpatient Satisfaction




In Community
GoMo Health
Community Screenings

How Important Is Patient Engagement to Successful Treatment and Outcomes?

Providers have an increased responsibility to educate their patients so they can take a proactive role in their own health care, with reimbursements tied to volume, length of stay, readmissions, quality measures, and patient satisfaction. In doing so, hospitals and health systems will empower patients to live healthier lives – reducing expenses and improving overall evidence-based outcomes.

GET IN TOUCH TODAY

 77 Brant Ave, Suite 210, Clark, NJ 07066

 Office: 1(848) 467-4560

 <http://gomohealth.com>

 info@gomohealth.com

 twitter.com/gomohealth

 facebook.com/gomohealth



In Home

GoMo Health
Concierge Care®

Using behavioral methodology to personalize patient engagement and bridge the communication gap between patients, caregivers, and providers, this model delivers “snackable bites” of condition-specific and wellness education to patients, motivating them to more effectively self-manage their conditions.

Benefits

Condition Prevention and Management

Leverage personalized, data-driven, targeted messaging to accelerate condition specific management and preventative healthcare protocols.

Readmission Reduction

Reduce readmissions, improve wellness, medication and appointment compliance through post discharge interaction, knowledge management and patient empowerment.

Turnkey Integration

Integrate EMR, EHR, HIS and practice management systems via API to obtain real-time performance and response data, program interaction data and measurement metrics to drive continuous improvement of outreach initiatives.

Big Data

Drive future outreach initiatives with performance and response data targets integrated with pre-defined program analytics.

Positive Motivation

Utilize behavioral technology to build a positive foundational provider/patient relationship that is based on a mutual goal of healthier living by conveniently delivering content how and when patients want it.

Real Time Human Response

Interactive functionality creates a path for patients to take immediate action in response to information provided, be it procedure, appointment and prescription management, provider consultations, and other services – directly from their mobile device.



In Hospital

GoMo Health
Inpatient Satisfaction

Address the non-clinical, non emergent needs of patients with in-the-moment access to their own “Comfort Concierge.” This interactive resource allows patients to select from a menu of services, communicating requests directly to specific departments to ensure the most comfortable patient experience.

Benefits

Engagement

Interactively engage with inpatients, conveying to them that their positive experience is a top priority.

Real Time Human Response

Communicate and respond to inpatient needs in real time.

Improve Perception

Improve inpatient perception and experience.

Increase Reimbursements

Position for increased Medicare and Medicaid reimbursements.

Compliance

Supports Health Level-7 (HL7) data transfer protocol.

Analytics and Reporting

All inputted data is captured through the GoMo Health platform’s reporting system.

Identify opportunities for improved communications, service delivery, process improvement, and/or conflict resolution.

Reporting identifies service delivery trends by department, shift and type to assess patterns and make adjustments for overall improved patient experience.



In Community

GoMo Health
Community Screenings

A HIPAA secure, web based solution for registration and Health Risk Assessment data collection at health fairs, screenings and other community education and outreach events. Conduct follow up with each participant-setting appointments, promoting and providing service line specific resources directly related to each patient’s condition(s).

Benefits

Interactive Process

Maximize efficiency in participant registration and data collection by updating to an electronic, interactive process.

Opt-In Database

Build opt-in patient database enabling providers to create ongoing engagement opportunities with this captive patient population.

Measurable Deliverables

Measure increased awareness and utilization of clinical care offerings.

Turnkey Integration

Continue to integrate technology driven solutions for community health outreach and education initiatives.



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