



Cost Reduction Analytics And Technology Enabled Care Management

What is TalkAboutHealth?

TalkAboutHealth (TAH) provides an advanced care management solution with cost reduction analytics and workflow optimization technology. We provide the technology, training, processes, and human touch to enhance cost savings and bonuses.

How does it work?

TAH personalizes its system for each care management program. Our solution empowers the care management team with tools and guidance at moment of contact with patients to:

- Reduce costs:
 - Targeted interventions with predictive analytics using real-time clinical data from the patient.
 - Ongoing personalized and cost effective health coaching for each patient based on risk level and other factors.
 - Identify high and medium risk patients who will benefit to ensure positive ROI.
 - Workflow optimization to enhance nurse effectiveness and efficiency.
- Enhance quality:
 - Guided scripting for nurses for interventions and health coaching at the right time.
 - Disease-specific care plan templates that can be customized for each patient.
 - World class customer service and quality control with nurses following standard scripts and workflows for continuous improvement.

TAH analytics, tools, and processes have been developed using thousands of real patient outcome data points.

What can you expect?

Cost Reduction - Reduced costs 13% in 2016 for enrolled patients.

Achieve Quality Measures - Over 50% improvement of quality measures for enrolled patients. For example, 90% of enrolled patients received mammograms and colonoscopies. Quality measure compliance is improved for mammograms, colonoscopies, pneumonia vaccines, diabetes eye exams, A1C control, blood pressure control, reducing readmissions, depression screens, fall screens, and other measures.

What are the benefits from our proposal?

- Generate a positive return on investment from increased savings / lower costs of care.
- Provide a service that enhances quality of care and patient satisfaction.
- Meet quality requirements.

Two Service Options

1. Integrated Service - Organization employs the nurses and TAH provides the technology, training, tools, and ongoing coaching and continuous improvement to be successful.
2. Premium Service - TalkAboutHealth employs the nurses.

How do I get started?

1. Select service option.
2. Schedule TAH "Getting Started" workshop.
3. Workshop will result in project plan to launch as soon as 2 weeks.
4. Set up remote systems access for TAH resources.